



Student Health Center and Pharmacy

Your Rights and Protections Against Surprise Medical Bills

The University of Alabama Student Health Center and Pharmacy Good Faith Estimate Information

You have the right to receive a **Good Faith Estimate** explaining the cost of your medical care.

Under the law, health care providers need to provide **patients who do not have insurance or who are not using insurance** an estimate of the bill for medical items and services.

- You have the right to receive a Good Faith Estimate for the total expected cost of any non-emergency items or services. The estimate includes related costs like medical tests, prescription drugs, equipment and hospital fees.
- You can also ask your health care provider and any other provider you choose for a Good Faith Estimate before you schedule an item or service.
- You can expect your health care provider to give you a Good Faith Estimate in writing within the following timeframes:
 1. When a primary item or service is scheduled at least 3 business days before the date the item or service is scheduled to be furnished, and not later than 1 business day after the date of scheduling.
 2. When a primary item or service is scheduled at least 10 business days before such item or service is scheduled to be furnished, and not later than 3 business days after the date of scheduling.
 3. When a good faith estimate is requested by an uninsured (or self-pay) individual, and not later than 3 business days after the date of the request.
- If you received a bill that is at least \$400 more than your Good Faith Estimate, you can dispute the bill.
- Make sure to save a copy your Good Faith Estimate.

For questions or more information about your right to a Good Faith Estimate, call (205) 348-3073 or email nosurprisebilling@ua.edu.

Also, visit www.cms.gov/nosurprises or call (1-800-985-3059).