



## Student Health Center and Pharmacy

# Your Rights and Protections Against Surprise Medical Bills

## University Medical Center Good Faith Estimate Information

You have the right to receive a **Good Faith Estimate** explaining the cost of your medical care.

Under the law, health care providers need to provide **patients who do not have insurance or who are not using insurance** an estimate of the bill for medical items and services.

- You have the right to receive a Good Faith Estimate for the total expected cost of any non-emergency items or services. The estimate includes related costs like medical tests, prescription drugs, equipment and hospital fees.
- You can also ask your health care provider and any other provider you choose for a Good Faith Estimate before you schedule an item or service.
- You can expect your health care provider to give you a Good Faith Estimate in writing within the following timeframes:
  1. When a primary item or service is scheduled at least 3 business days before the date the item or service is scheduled to be furnished, and not later than 1 business day after the date of scheduling.
  2. When a primary item or service is scheduled at least 10 business days before such item or service is scheduled to be furnished, and not later than 3 business days after the date of scheduling.
  3. When a good faith estimate is requested by an uninsured (or self-pay) individual, and not later than 3 business days after the date of the request.
- If you received a bill that is at least \$400 more than your Good Faith Estimate, you can dispute the bill.
- Make sure to save a copy your Good Faith Estimate.

For questions or more information about your right to a Good Faith Estimate, call (205) 348-3073 or email [nosurprisebilling@ua.edu](mailto:nosurprisebilling@ua.edu).

Also, visit [www.cms.gov/nosurprises](http://www.cms.gov/nosurprises) or call (1-800-985-3059).